



Veros Health Respects Your Civil Rights

Veros Health is committed to compliance with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Our company does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We provide free aids and services to people with disabilities to communicate effectively with us, such as **qualified sign language interpreters** and **written information in other formats** (large print, audio, accessible electronic formats, other formats).

We also provide **free language services** to people whose primary language is not English, such as **qualified interpreters** and **information written in other languages**.

Your Veros Health staff should help you receive these services when reviewing the Patient Welcome Packet. It is important that you are able to understand what is included in the Welcome Packet and what the staff are saying. If you need these services, please contact us at call 303.773.9000.

QUESTIONS OR COMPLAINTS

If you believe that our company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may file a grievance with: Veros Health Compliance Officer and Civil Rights Coordinator, 6801 South Yosemite Street, Centennial, CO 80112

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>.

You may also file your complaint by mail or phone at:
U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 303.224.4724.

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 303.224.4724。

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 303.224.4724.

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 303.224.4724 번으로 전화해 주십시오.

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 303.224.4724.

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 303.224.4724.

العربية (Arabic)

تامدخ نإف ةؤغللا رلذا شذحتت تنك اذا :تظو حلم مقرب لصتا . نإاچمل اب لكل رفاوئتت ةؤوغللا ةذع اسملأ مكفبل او مصلأ فتناه مؤر) 303.224.4724

Kreyòl Ayisyen (French Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 303.224.4724.

Français (French)

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 303.224.4724.

Polski (Polish)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 303.224.4724.

Português (Portuguese)

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 303.224.4724.

Italiano (Italian)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 303.224.4724.

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 303.224.4724.

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。303.224.4724 まで、お電話にてご連絡ください。

(Farsi) یرسراف

دینک یم وگتفنگ یرسراف نابز هب رگا :هچوت یم مهارف امش یراب ناگیار تروصب ینابز تال هسنت دیریگب سامت 303.224.4724 اب دشاب

